



Terms and conditions:

Paseo Oleaja no 11
Urb. El Molino 2,
18680 Salobrena
Granada

Owned by the company: Freund Finans Aps, CIF: N00826471.

Administration, full disposal and rental of the house is in all matters contractually entrusted to:

StrandSted SL, NIF B19705821
Calle Profesor Austin Escribano 5 planta bj, Puerta 1,
18004 Granada.

Please ensure you read and fully understand these booking terms and conditions. If anything is unclear, please contact us on strandstedrental@gmail.com so we can explain in further detail to avoid any misunderstandings.

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TOURIST LICENSE

The house is approved for tourist rental by Delegacion Territorial de Turismo en Granada

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Bookings are subject to the following terms and conditions.

- A contract between you and StrandSted SL will come into existence when payment is received, and a booking confirmation is issued showing the confirmed holiday dates. The contract binds you & all the members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms & conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract & loss of the booking.
- A non-refundable 25% deposit of the holiday cost is payable at the time of booking. Bookings made less than six weeks before your arrival date must be paid in full and is non-refundable.
- The balance must be paid no later than six weeks before the commencement of your holiday. If the balance is not received by the due date, then your holiday will be treated as a cancellation and the client will remain liable to pay the balance of the rent.
- All cancellations must be notified in writing. If you cancel your holiday more than 6 weeks before it is due to start, then your deposit will be forfeit. If you cancel 6 - 3 weeks before the holiday starts ½ of the total amount will be forfeit. If you cancel 3 weeks or less before the holiday, then the full balance remains due and is not refundable.
- We strongly advise that you take out comprehensive travel insurance to cover cancellations. If you choose not to, then you accept responsibility for any loss that you may incur due to your cancellation.
- Your booking will not be cancelled by the owner except in exceptional circumstances beyond our control. Notification will be given of the cancellation as soon as possible and we will



promptly refund all payments made for your holiday. Our liability for cancellation will be limited to payments made to us.

- No parties or events – the maximum number of persons using the accommodation at any time must not exceed **8 persons** and only those listed on the booking form can occupy the property. We reserve the right to terminate the booking without notice and without refund in case of a breach of this condition.
- Bookings cannot be accepted from persons under 21/twenty-one years of age.
- The owner reserves the right to refuse a booking without giving any reason.
- We or our representatives reserve the right to enter the property at any time to undertake essential maintenance or for inspection purposes.
- Tenancies normally commence at **16:00** unless otherwise agreed and guests are required to vacate the rental by **10:00** on the day of departure. This allows the accommodation to be thoroughly cleaned and prepared for incoming guests.
- Use of e-cigarettes or smoking anywhere inside the premises will result in immediate termination of occupancy and forfeiture of all payments. This must be strictly adhered to and any damage or extra cleaning caused by smoking will be at the expense of you.
- Damages and breakages – please treat the facilities & accommodation with due care so that other guests may continue to enjoy them. If you notice something is missing or damaged in your accommodation, please let us know immediately so that we can take the appropriate action. If there has been any damage or breakages during your stay, we would be grateful if you could report them promptly, especially before check-out. The accommodation will be inspected at the end of the holiday & you may be charged for any loss or damage.
- Please do not move any furniture from one room to another.
- For renovation, please drop any garbage on the pickup points at Av. De Andalucia or Paseo Maritimo.
- Please lock the doors and close the windows when you leave the property unoccupied.
- Please make sure you switch off lights, heating, air conditioning or any electrical appliances when you go out – we're an eco-friendly holiday home.
- Please don't take any white towels with you to the beach. Use the multicolored beach towels.
- The owner reserves the right to make a charge to cover additional cleaning costs if the client leaves the property in an unacceptable condition.
- Please note that if any keys issued are not returned at the end of your stay, then the cost of replacement will be charged to you.
- The client may in no circumstance re-let or sublet the property, even free of charge.
- The owner shall not be liable for any temporary defect or malfunction of any equipment, machinery or appliance in the building, grounds or hot tub/pool.
- No compensation will be given for any temporary outage of electricity, gas, water, internet connection or television service.
- The owners are not responsible for the loss of any personal belongings or valuables of the guest.
- All inventory must remain in the property and not be taken to another property.
- Swimming pool and garden
 - The swimming pool is open according to the signs on the entrance. Please respect these timings out of respect for our neighbors. No compensation will be given for any unexpected losing of the pool.
 - Its nor permitted to bring glass or sharp objects near the pool.
 - Guests must shower before entering the water to rinse off creams and makeup.



- Guests are responsible for the safety and security of their children at all times. Never leave children without adult supervision.
- Please park your vehicles in the designated public parking space, ensuring cars do not block access to other properties.
- Please respect the community and try to keep noise levels to a minimum, especially between 14 pm and 17 pm + 11 pm and 8 am.
- We reserve the right to terminate a holiday without compensation where the unreasonable behavior of the persons named on the booking (or their guests) may impair the enjoyment, comfort or health of others.
- Barbecue is not allowed on the property.
- If its not ordered and paid in advance (€ 150,-) its not allowed to lit the fireplace.
- A deposit of € 250 may be required to cover the cost of any breakages and excessive use of electric, and /or the cost of extra laundry or cleaning.
- Candles are not allowed inside the house.
- Check-out – When leaving, all kitchen gear need to be clean or placed in the dishwasher.
- Any problem or complaint which the client may have concerning their holiday must be immediately reported directly to us/our representatives and we will endeavour to put matters right. Any complaints not reported to us/the property manager at the time and only reported after the client has returned from holiday will not be considered by the proprietor.
- We reserve the right to make reasonable amendments or additions to these terms and conditions without notice.
- This property and community are kept with care and love. We expect all guests to enjoy the facilities and treat the property with the same respect that they would with their own house.
- **IMPORTANT: Please bring a photocopy of all guests' age +16 passports and give to our managers on arrival (This is a mandatory legal requirement by Spanish law on check in).**